

Second camera setup guide

Live, remote examination

Why is a second camera required?

Your institution requires a second camera for this exam to provide an additional view of your testing environment. This helps maintain exam integrity and ensures compliance with their security requirements.

What can I use?

Smartphone or tablet → *In landscape mode*

Connect by scanning QR code.



OR

Second webcam

Connect via USB to your computer.



Before your exam - checklist



Device is charged or connected to power

Your camera must stay active for the full duration of the exam.



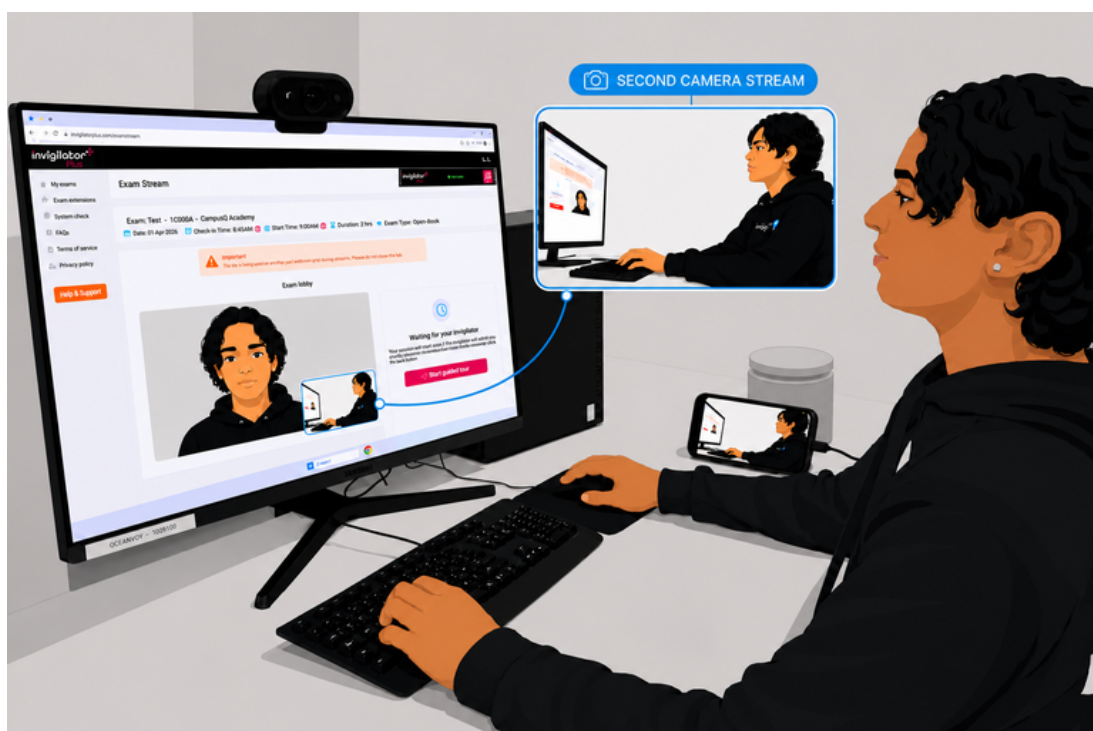
Stable internet connection confirmed

Required if using a smartphone or tablet.



Camera is working and positioned correctly

Landscape mode, side view - see positioning guide below.



Connecting your second camera

Smartphone

- 1 Launch your exam**
Open invigilatorPlus - select the 'Connect a phone' option.
- 2 Rotate phone to landscape**
Do this before scanning the QR code to ensure correct view.
- 3 Scan the QR code**
Use your phone's camera app to scan the QR code on screen.
- 4 Allow camera permissions**
Grant access when prompted on your phone.
- 5 Confirm the video feed**
Both feeds must be visible and stable before you can proceed.

Second webcam

- 1 Connect webcam via USB**
Plug in before launching your exam.
- 2 Launch your exam**
Open invigilatorPlus as normal.
- 3 Select the second webcam**
Choose it from the camera list when prompted.
- 4 Confirm workspace is in view**
Your screen, keyboard and profile must all be visible.
- 5 Await proctor approval**
Wait to be admitted before the exam begins.

During your exam

- Keep both cameras active and unobstructed at all times.
- Do not move or reposition the second camera unless instructed.
- Ensure all devices remain powered and connected throughout.
- Follow any instructions given by your invigilator.

Troubleshooting

Camera not connecting

Check your connection. Refresh the QR code and try again. Verify camera permissions are enabled.

Low battery warning

Connect to a charger immediately. Do not let the device power off during the exam.

Video feed freezes

Check your internet connection. Close unnecessary apps. Reconnect if instructed.

Still having issues?

Contact your exam administrator before your scheduled exam time.



Important: Failure to maintain an active second camera may result in your exam being reviewed in accordance with your institution's examination policies.